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## Impact of Student Canvassing for Breastfeeding-Friendly Business Initiative

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#### Overview

Students spoke with 128 business representatives. A total of 133 businesses were approached, but 5 were closed on canvassing days. There was a 70.6% response rate for the survey.

- 79 of the business representatives (61.7%) were authorized to provide an answer on the breastfeeding-friendly designation. Among these businesses, the response rate was 88.6%
- 49 of the business representatives (38.3%) were *not* authorized to provide an answer, often because of needing to get approval from corporate—or other off-site—management. The responses rate for these businesses was 11.4%; most refused the survey.

The results provided below are *only* for businesses where the representative could give an answer.

#### Results

#### Majority of Locally Owned or Operated Businesses Pledged

A total of 59 businesses took the pledge, thanks to student canvassing. Among businesses who were authorized to sign (N = 79), this produced a 73.4% success rate. When looking across *all* businesses approached, this rate falls to 46.1%. Students were most successful with locally owned or operated businesses.

### Our students had a 73.4% success rate!!<sup>†</sup>

#### Limited Knowledge of Laws

Business representatives' knowledge of breastfeeding support laws was low prior to the canvassing.

- 31.6% of business reps were familiar with state laws prior to the visit.
- 26.6% of business reps were familiar with federal laws prior to the visit.

#### Plans to Use Public Signage to Support Breastfeeding

Canvassing increased intentions to use public signage for breastfeeding support.

- Only 2.5% of businesses had public signage prior to canvassing.
- 81.5% of businesses that pledged plan to use public signage to support breastfeeding.
  - o 2 businesses that *didn't* pledge also plan to use public signage.

#### Lack of Breastfeeding Support Policies

Very few businesses have written policies for breastfeeding support. Only businesses who took the pledge reported having policies already in place.

- 7 businesses (12.7% of those who took the pledge) have a written policy for employee breastfeeding support
- 2 businesses (3.9% of those who took the pledge) have a written policy for customer breastfeeding support

<sup>&</sup>lt;sup>†</sup>Among businesses whose representatives were authorized to sign the pledge.