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A DYNAMIC FAULT TOLERANCE MODEL FOR MICROSERVICES
ARCHITECTURE

BY
HAJAR HAMEED ADDEEN

A thesis submitted in partial fulfillment of the requirements for the
Master of Science
Major in Computer Science
South Dakota State University
2019

A DYNAMIC FAULT TOLERANCE MODEL FOR MICROSERVICES

ARCHITECTURE

HAJAR HAMEED ADDEEN

This thesis is approved as a creditable and independent investigation by a candidate for the Master of Science in Computer Science degree and is acceptable for meeting the thesis requirements for this degree. Acceptance of this does not imply that the conclusions reached by the candidates are necessarily the conclusions of the major department.

Yi Liu, Ph.D.
Thesis Advisor

Date

George Hamer, Ph.D.
Interim Department Head
Dept. of Electrical Engineering and Computer Science

Date

Dean, Graduate School

Date

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ABSTRACT

A DYNAMIC FAULT TOLERANCE MODEL FOR MICROSERVICES ARCHITECTURE

HAJAR HAMEED ADDEEN

2019

Microservices architecture is popular for its distributive system styles due to the independent character of each of the services in the architecture. Microservices are built to be single and each service has its running process and interconnecting with a lightweight mechanism that called application programming interface (API). The interaction through microservices needs to communicate internally.

Microservices are a service that is likely to become unreachable to its consumers because, in any distributed setup, communication will fail on occasions due to the number of messages passing between services. Failures can occur when the networks are unreliable, and thus the connections can be latent which may lead to failure or slow response. This might be a problem for synchronous remote calls actively waiting for a response. If they do not use a proper timeout mechanism, they may end up waiting for an extended amount of time. Applications usually set a timeout for all remote calls to avoid hanging of the whole application due to network failure or component failure. However, this timeout needs to be set carefully to make the system or microservice application to work as required. This would prevent further problems because if a remote call is waiting too long for a reply, it can slow down the system in its entirety, and if a connection timeout is extremely fast, it may ignore a response that is sent after timeout.

This thesis proposes a dynamic fault tolerance (DFTM) Model to improve the stability and resilience of the microservices architecture. The Model is designed using a two-states Circuit Breaker called Switch Circuit Breaker with Markov-Chain. In addition, a modified Circuit Breaker (three states – open, closed, and half-open) to Switch Circuit Breaker (two states – open and closed) is presented here. The Circuit Breaker uses timeout to detect fault but timeouts usage hinges on assumptions about the real-time behavior of the system and awaiting process can be deduced from the occurrence of a timeout that a failure has occurred. Therefore, DFTM model adopted Markov Chain based model to detect fault without a timeout. Then, it sends the fault directly to Switch Circuit Breaker that uses a 2-states to cover the faults. An important finding is that the DFTM model presents a solution to the problem of transient failures or faults in the inter-service communication of microservices architecture. Also, it improves the performance and reliability of microservices architecture.

Chapter 1 Introduction

1.1 Introduction

Microservices architecture is popular for its distributive system styles. It describes a way of developing applications as suites of small services that are independently implemented and deployed. Every service has its own running process and interconnecting with lightweight mechanism that is called Application Programming Interface (API) [1]. These services intend to perform a specific task around business capabilities fully independently because each service has its own database and operations.

Microservices allow developers to use heterogenous technologies in a single system, which increase their ability to develop the service with advancement tools. In addition, it enhances the quality of the application. For example, if there is a problem that occurs in a system, the developer will fix promptly due to independent characteristics. In addition, it allows reusing the service and adds any required features at low cost [2], [3]. However, microservices have some challenges due to the distributive nature that affects the efficiency of the architecture including availability, responsiveness, reliability, and inter-service communication [4].

“High availability is one of the major issues of microservice-based application design. It is difficult to build an application consisting of hardware and software that never fail, or a more feasible strategy is to enable it fault tolerant” [7]. Microservice system requires reliability with high availability and ensures that the whole system is not fully impacted when there are faults in an individual service. The scheme of microservices must be fault-tolerant [8]. However, it is unavoidable in some instances

that, a service in a distributed system will fail, and it will not be able to respond in an appropriate manner leading to shutdown of the service. There are many reasons that lead the system to failure such as heavy loads and bugs inside the code can happen [7].

As such failures are inevitable [9], they can be mitigated by developing a recovery system in case of an error or fault or failure [8],[10]. Due to this fact, fault tolerance emerged as one of the sub-areas of microservices architecture to ensure high stability [11]. Fault tolerance is a way for microservices to handle the unavailability of a service by using different stability patterns.

There are many stability patterns which have been used to achieve robustness and resilience including Circuit Breaker Pattern, Timeout Pattern, and Retry Pattern [9], [12]. However, each of these patterns is not singly efficient enough except when it is combined with other patterns.

1.2 Objectives

This thesis proposes a dynamic fault tolerance (DFTM) Model to improve the stability and resilience of the microservices architecture. It provides a solution to the problem of transient failures or faults in the inter-service communication of microservices architecture.

The objectives of this thesis are:

1. To propose a dynamic fault tolerance model (DFTM) that detects, isolates, and recovers communication failures in the inter-service communication by modifying original Circuit Breaker with Markov Chain model.

2. To increase the reliability and performance of microservices architecture and compare the results of DFTM model with original Circuit Breaker.

1.3 Thesis Organization

This thesis proposes a novel dynamic fault tolerance model to detect failures in microservices architecture called DFTM Model. Chapter 1 contains the introduction of microservices architecture and objectives. Chapter 2 discusses the general overview of Microservices architecture, fault tolerance, stability patterns, and Markov-Chain Model. In addition, the chapter deliberates the basic literature review and related works on fault tolerance for microservice architecture. Chapter 3 illustrates the major components of DFTM Model and its mechanism to detect or predict faults. Moreover, it describes the modifications made on original Circuit Breaker in order to convert it to Switch Circuit Breaker. Chapter 4 discusses how to apply the DFTM methodology to Pet Clinic as a case study. Chapter 5 introduces the results of DFTM model methodology and provides a comparison of performance and reliability between the case study and the original Circuit Breaker Pattern. Chapter 6 provides the conclusion and future work.

Chapter 2 Background

2.1 Microservices

Microservices consist of small, isolated processes that communicate with each other over network. For example, an E-commerce application can be divided to single modules that are Order service, Inventory service, Shipping Service, and Online Store Service as shown in Figure 1 below [13]. The development team has a full freedom to build the new module in different language programming without sharing any code with other distinct services. Microservices are very easy to scale dynamically in the modern cloud-based architecture and container such as Docker. This feature helps to increase the performance of the application and make the services distribute their function in multiple domains. Also, it provides solution to manage the large complex application easily by allowing the developers to deploy, test, maintain separately.

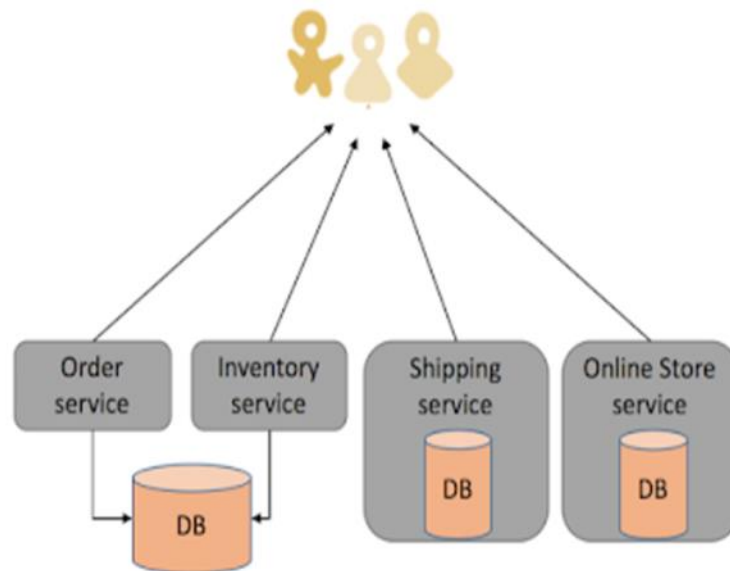


Figure 1: Microservices Architecture [13]

The major characteristics of microservices include the following [3]:

- Enhance fault isolation–The system continues working and is not affected in case a failure occurs in a single microservice.
- Simply Understanding – The developers can understand the basic functionality and their attributes faster because they act with the small services.
- Diversity languages – It allows to write code in different programming languages with different teams of programmer.
- Modularity – Microservices architecture is made up of isolated modules and each of them gives the overall system performance by contributing their bits.
- Independency – In terms of operations, each of the services in microservice architecture is self-governing and the single form of interaction between the services is through their interfaces (API).
- Flexibility – Microservices are flexible by allowing the dynamic business environment and readily permit all adjustments or modifications important for the business to remain competitive.
- Deployed service – It enables developers to deploy services without needing to understand the whole code of application. In addition, it is easily deployed with open sources tools.
- Efficiency – It works very efficiently with multiple servers such as cloud.
- Evolution – It evolves by adding new features and ensuring maintainability.

2.2 Issues of Microservices

Microservices architecture has several challenges that need to be addressed as explained below:

- **Inter-Service Communication:** Microservices are built to be single independently. They communicate with each other to make a complete system. There are protocols that are commonly used to achieve the connection between all services inside the application. The protocols include HTTP request by API channel that has one entry single point and Asynchronous messaging such as AMQP. The implementation of the actual services is less irksome than the difficulty of communication. As discussed earlier, using API that contains smart endpoints and dumb pipes will encourage to have inter-service communication logic as part of the microservices. Also, each service has its own database and that leads to multiple databases and transaction data. All these databases need more efforts to monitor particularly in growing applications [4]. The goal for each microservice in the infrastructure is to be available to the client, even if the other services might be unhealthy or unavailable. However, susceptibilities are high due to the high dispersal and network complexity. This also poses additional difficulty in debugging, auditing, and forensic [3], [16].
- **Process Availability and Responsiveness:** Distributed system has many issues, one of which is handling isolated process availability and responsiveness. Service availability means the service was connected and able to send a

request while service responsiveness is the time taken for the service to respond to the request [4]. Service availability and responsiveness are closely related to service communication.

- **Reliability:** It refers to a system that can perform the functions well without halting, according to its requirements, and it is fault tolerant. Reliability is particularly challenging for distributed microservices, threatened by integration and message passing mechanisms [5].

2.3 Fault tolerance

Microservice-based system design includes many sub-areas that are partially related to Integration, Fault Tolerance, Service Discovery, Versioning, and Scalability and Security [11]. Integration involves making the system seem like a single system to the end users by ensuring proper communication between the User Interface (UI), Data Management and intercommunication of the microservices via Application Programming Interface (API). Service Discovery locates currently running instances. Scalability entails load balancing and caching. Fault tolerance ensures no failure or unavailability of microservices while communicating with each other to fulfill their activities. However, microservices are loosely coupled and communicate over the network. In some cases, when one of the services becomes unavailable, it affects the whole system and causes cascading failures [17]. For example, calling of service takes a long time or the service is not up as shown in Figure 2:

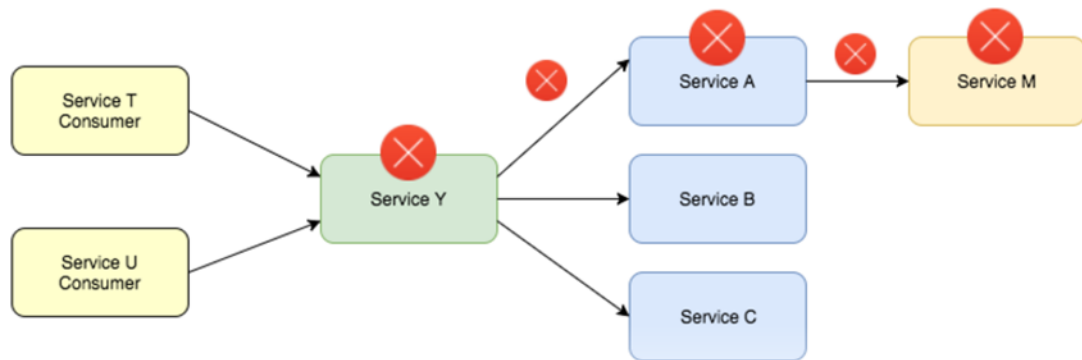


Figure 2: Cascading failures in Microservices Architecture [17]

Microservices are susceptible to faults/failures due to the propagation of the services and their inter-services depending on the network for communications. A microservice application is an assemblage of fine-grained services, thus, a partial failure or fault in one or more of those services should not bring down the entire application. In order to protect the full service from failure, there is a need to apply stability patterns or resiliency-related abilities, such as circuit breakers, disaster recovery, load-balancing, fail-over, and dynamic scaling based on traffic patterns [9].

Failures or faults can occur because the networks are unreliable, and the connections can be latent, which may result in failure or slow response. This might be a problem for synchronous remote calls actively waiting for a response. Therefore, it was concluded that fault tolerance mechanisms are required to prevent prompt faults of a service or of the network from halting the system. If there is no stability design mechanism, the microservices might end up keeping user or other microservices waiting for a long time.

Handling errors and restarting service are one of the hardest problems to solve in microservices architectures. It is important to build microservices with a high availability and resiliency to avoid unexpected failures. Fault tolerance is a way for microservices to handle the unavailability of a service by using different policies such as Circuit Breaker, fallback, and timeout [2], [4].

2.4 Stability Patterns

A system is said to be stable when it keeps handling transactions, even when there are short-lived itches or failures of constituent components upsetting normal processing [18].

There are total of eight healthy stability design patterns to decrease, remove, or alleviate the effects of failures in the system such as Timeout, Circuit Breaker, and Retry Pattern [4].

2.4.1 Timeout

Timeout is a particularly critical method in distributed data structures. Timeout is a simple pattern that disallows a continual wait for a response from a service. It is used to determine service availability and responsiveness while preventing slow responses as shown in figure 3. It works with the Circuit Breaker and retry mechanism to determine the entire time of service to perform the task. Each service should implement own operation in limited time. For example, the service will respond in 1 second. If the service exceeds the determined time, it will call fallback mechanism to handle request. The fallback mechanism works as an alternative way for covering the non – responding service such as cache service.

Timeout is very important to control the time of service response, otherwise the consumer will wait for a long period of time to implement his or her service. Timeout can prevent hanging operations and keep the system responsive [4].

However, using static, fine-tuned timeout in microservices communication are an anti-pattern as the architecture is a highly dynamic environment where it is almost impossible to come up with the right timing limitations that work well in every case.



Figure 3: Timeout for Availability and Responsiveness [4]

2.4.2 Circuit Breaker

This pattern works just like a circuit breaker in a residential house. Electric current flows through the electronic systems once the circuit breaker is flipped on (closed circuit) and stops the flow immediately it is off (opened circuit). Also, the software circuit breaker pattern allows communication when it is closed and hinders it when it is opened [4].

Remote calls of the services are continuously monitored by the circuit breaker. While the ongoing service is available, the circuit breaker will be closed. Consequently, the client's requests are served. It is possible that, if the service is not available, the circuit breaker opens to isolate the faults until it is available.

Circuit breakers protect against integration points, cascading failures, unbalanced capacities, and slow responses. This pattern along with timeouts averts imminent cascading failures. It also aids capacity maintenance when the system is under stress because of partial failures. In case of weakness due to faults, Circuit Breaker Pattern detects faults and fixes them by using fail fast directly. Also, the client will not know about the problem because the server will prevent calling function until the problem is fixed. In addition, the cost of failure can be dropped to the lowest level because the process of detecting errors was done at an early stage.

As illustrated in figure 4, Circuit Breaker Pattern has three (3) states, that are closed state, open state and half-open. In the “closed” state, the circuit breaker performs processes as normal. If the call does not fail, the circuit remains closed. However, if it fails and the number of failures exceeds a threshold, the circuit breaker trips will “open” the circuit. After counting a specific amount of time, the circuit breaker goes into the “half-open” state to check the possibility of the success of the service. Sometimes, the failure does not have relation to the function operations, but it is occurred by latency in the network. In case that calling the service in half-state by retry mechanism is successful, the circuit breaker changes to the “closed” state. In addition, it returns to the “open” state if the calling service is failed until another timeout is in place. It will repeat this trip multiple times until the problem is solved. However, there exists an unnecessary consumption of resources by calling through half-state open repeatedly.

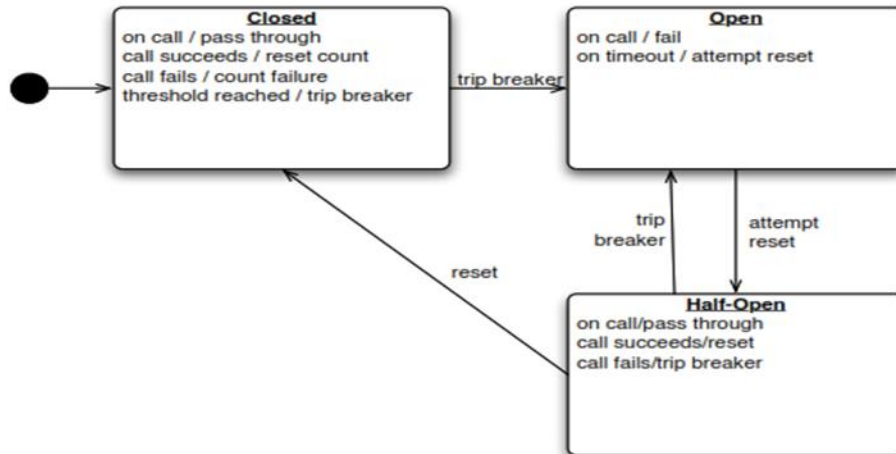


Figure 4: Circuit Breaker Pattern [18]

2.4.3 Retry Pattern

Retry Pattern is an effective way to prevent the attack of self-denial and unbalanced capacities with slow responses as shown in figure 5. It improves the stability by circumventing slow responses. It can cancel the request of service in case the user gives wrong information. Moreover, it will try to call the service until calling is passed. Trying the process of calling service does not work permanently because retry pattern has counter that contain limited number for trying. In case that the counter reaches the largest number of attempts, retry mechanism will halt and send message to the service that is not available.

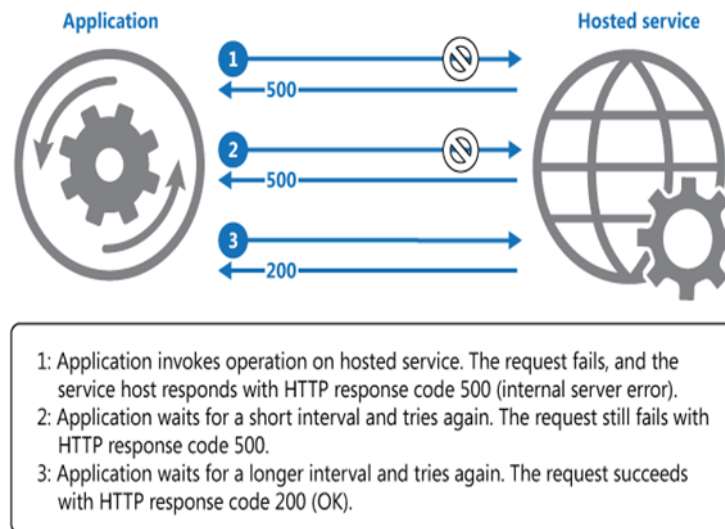


Figure 5: Retry Mechanism [18]

However, responsiveness of an application might be affected due to a fault, which might take a longer time; therefore, retry pattern might not be useful. The application will waste time and resources will be consumed unnecessarily to repeat calling a request that is likely to fail [18].

2.4.4 Cache

Cache mechanism improves the performance of an application by getting data from cache service rather than calling the database every time to get the same data as shown in figure 6. The mechanism is useful with a body of static data that does not change continuously. However, the cache service must refresh data to avoid inconsistent data problems with data in the database. The application should contain a technique to update the data in the cache to be as up to date as possible. In addition, it can detect data when it has stale situations and notify the database to avoid stale data. The way of refreshing data in caching will depend on the design of application. Refreshing data can happen in the beginning of application or after updating the special services. Moreover,

many caches apply termination rule that nullifies data and eliminates it from the cache list if it is not retrieved for a definite period. A cache is local to an application instance and stored in-memory, but most caches have a limited size compared to the original database of system [20].

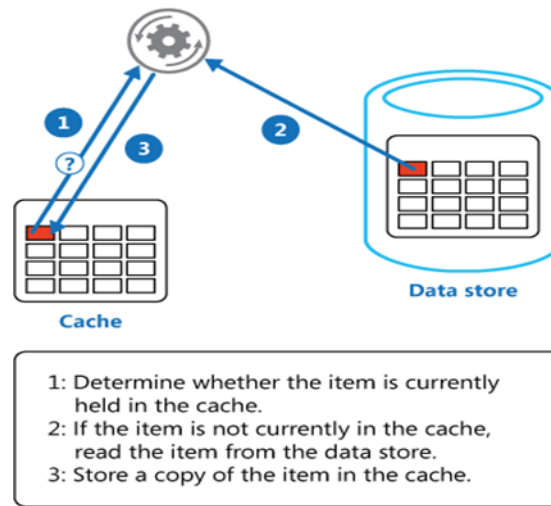


Figure 6: Cache [20]

2.5 Markov – Chain

Andrey Markov developed Markov Chain, naming the chain after his name. This chain is mathematical schemes that change from one “state” to another [21]. “State space” can be used to generate the chain of Markov model. In addition, with the state space known, Markov chain determines the probability of transitioning or changing from one state to any other state.

Markov chain is steady from many arbitrary variables that can transit from one state to another by means of set of probabilistic rules. These sets of rules satisfy the Markov characteristic (probability of next transitioning is dependent on the current state not on previous state). This unique characteristic process renders them memoryless. A

Markov chain contains a random process with the Markov characteristics. For instance, Markov chain consists of a series of random elements X_1, X_2 that guarantee Markov property, such that the probability of transiting to the next state is influenced by the present state and not the previous states. “The probabilistic formula [22]:

$$\Pr (X_{n+1} = x \mid X_1 = x_1, X_2 = x_2, \dots, X_n = x_n) = \Pr (X_{n+1} = x \mid X_n = x_n)$$

The probabilities produce with movement of state and are called transition probabilities. Calculation process must compute the transition matrix whose entries in each row must add up to exactly 1 because each row represents its own probability distribution” [22].

Figure 7 below shows an example for Markov chain with 2-states, which can produce four chances to generate different probabilities of states. The four chances are AA, AB, BB, and BA.



Figure 7: Markov Chain with Two States

As mentioned previously, Markov Chain essentially involves a set of transitions determined by probability distribution that satisfies the Markov property. This probability distribution is computed solely by detecting transitions from the current state to the next. Thus, are demonstrating the Markov property, which forms the unique feature of Markov procedures that renders them memoryless [23].

2.6 Related Works

Haselbock et.al in [24] presented the creation and validation of a decision guidance metamodel, and of the specific decision guidance models for the different areas of microservice system design. It presented fault tolerant guidance models without any implementation.

Circuit breaker, discovery, and API gateways were discussed by Montesi & Weber in [2]. Circuit breaker was discussed as a solution to the problem of communications among microservices through message passing, which causes communication failures, and timeouts among components and congestion of service.

Toffetti et.al proposed an architecture that leverages on the concepts of service orchestration and distributed configuration management with consensus algorithms to enable self-management of cloud-based microservices [25].

A methodology for reliability and fault-tolerance by Choreographic Design of distributed applications was proposed by Cassar in [26]. They integrated the run-time monitoring and local adaptation of distributed components with the top-down decomposition approach brought about by choreographic development.

Tang et.al presented the design of high availability service discovery for microservices architecture by improving RAFT consensus algorithm. However, the leader takes absolute dominance of the whole process, if the leader is not saved, the system can be controlled maliciously [28].

A Self-Healing Microservices Architecture with Docker as a case study was published in [29]. It offers continuous monitoring and detection of anomalous behavior

and provides the architecture with dynamic decision-making based on the employment of the multidimensional utility-based model.

Hystrix library as developed by Preuveneers et.al controls the networks connection between distributed services by including two types of tolerance logic; latency and fault. This library utilizes Bulkhead, Swim Lane, and Circuit Breaker patterns as isolation techniques to reduce the influence of any service that is dependent on another service. Moreover, it shields against failures not only in the network traffic [30] but also in the whole dependency client performance. However, the three states of Circuit Breaker Pattern, that are open state, closed state, half-open state can lead to overhead cost. Circuit Breaker Pattern will detect fault and open state to call the service with computing a specific time. If the call fails, half-open state will try calling again and compute another limited time. However, DFTM model detects faults with Markov Chain based model without computing timeout. Then, it sends the faults directly to Switch Circuit Breaker that uses a 2-state to cover the faults. There is no need to have the third state to repeat the calling of service, so, DFTM model removed the half-open state and exchanged it by adding Markov Chain based model.

Chapter 3 DFTM Model

Microservices are designed to run in a highly distributed environment. This environment brings not only several benefits but also brings challenges in terms of failures or faults due to the network communication of the services. Therefore, this poses a need to address the failures to software architect/designers [32]. Several Stability Patterns (Timeout, Circuit Breaker, Retry Pattern) as mentioned in chapter 2 have been created to minimize the impact of failures in distributed systems such as microservices.

3.1 Microservice Failures

Failures can occur when the networks are unreliable or the connections are latent, which might lead to failure or slow response. This might be a problem for synchronous remote calls actively waiting for a response. If they do not use any timeout mechanism, they may end up waiting for a long period of time. Applications usually set a timeout for all remote calls to avoid hanging of the entire application due to network failure or a component failure. However, this timeout needs to be set carefully to make the system or microservice application work as required. This would prevent further problems because if a remote call is waiting too long for a reply, it can slow down the whole system. Similarly, if a connection timeout is excessively fast, it may ignore a response that is sent after timeout [33]. Meanwhile, Circuit Breaker depends on the timeout to determine the switching or tripping from one state to another. Therefore, there is need for Switch Circuit Breaker using Markov Chain.

As stated previously, microservice application is an assemblage of fine-grained services, thus, a failure or fault in one or more of those services should not bring down the entire application. Therefore, a given failure of microservices should be handled

properly so that a failure has minimum effects on the functionalities of the application. The other feature of failure tolerance is the ability to detect the behavior of the microservices running. Identifying or forecasting or predicting failures in a service and reinstating such services are important [9].

3.2 Dynamic Fault Tolerance (DFTM) Model Methodology

This research proposes a dynamic fault tolerance (DFTM) Model using a two-states Circuit Breaker called Switch Circuit Breaker with Markov Chain. This research modified Circuit Breaker (three states – open, closed and half-open) to Switch Circuit Breaker (two states – open and closed). The Circuit Breaker uses timeout to detect fault [2], but timeouts usage hinges on assumptions about the real-time behavior of the system, and a waiting process can be deduced from the occurrence of a timeout that a failure has occurred [27]. Therefore, we adopted Markov Chain based model to detect fault without timeout.

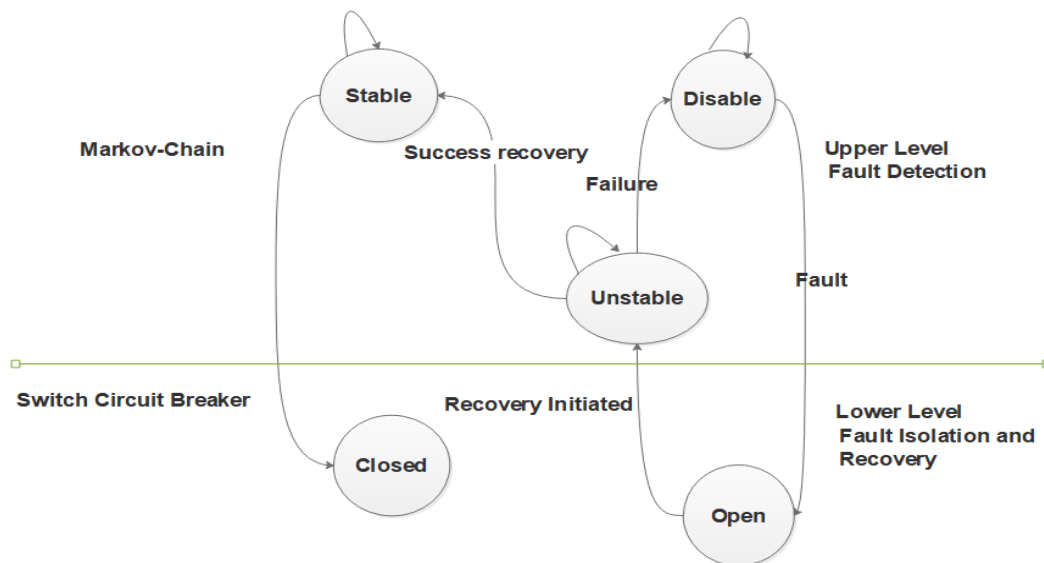


Figure 8: Transition States of microservices

Figure 8 shows the Transition States of microservices. There are two basic levels: Upper level - Fault detection / Discovery level and Lower level- Fault Isolation and Recovery.

The Upper level that includes Markov Chain is used to drive the lower level while the lower level that includes the Switch Circuit Breaker is used to drive the availability of the microservice.

Upper level – this level detects faults or attempt to discover fault. It is based on the Markov Chain model. This level consists of three (3) states:

1. Stable state – at this state, the microservice is available for the client with no fault.
2. Unstable state – the microservice has either detected fault or attempted to repair.
3. Disable state – the microservice has failed after trial and it is now unavailable.

Lower level – this level is also called the fault isolation level and Recovery level. It isolates the fault microservice by employing a switch circuit breaker. It has two (2) states:

1. Closed state – the Switch Circuit Breaker is closed when the microservice is available for operations, that is, the microservice is in a stable state. Therefore, circuit grants user requests.
2. Open state – the Switch Circuit Breaker is opened when their fault, and it allows automatic repair.

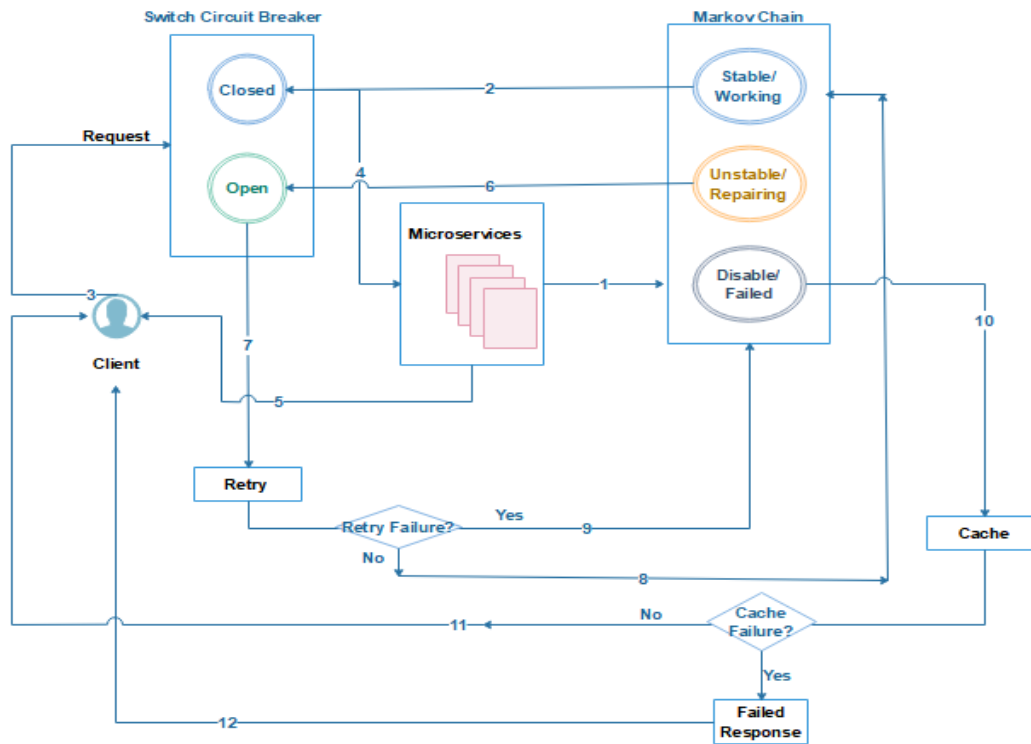


Figure 9: DFTM model

Figure 9 shows the overall DFTM model with highlighted components and mechanisms of the model with their interactions. The main components include Clients, Switch Circuit Breaker, Markov Chain Model, Retry mechanism, Cache and Microservices. The Client sends request(s) that passes through the Switch Circuit Breaker or inter-microservices communication. The Switch Circuit Breaker controls the communication of the microservices by getting the predetermined/predicted state of the microservices through Markov Chain. The Switch Breaker will close if Markov Chain returns to “Stable State”, and it will open if Markov Chain returns to “Unstable State” or “Disable State”. The Switch Circuit Breaker sends to retry pattern in case of an error. Retry patterns enables an application to handle momentary or transient failures (including the momentary loss of network connectivity to components and services, the temporary

unavailability of a service) when it tries to connect to a service or network resource by transparently retrying a failed operation. This helps to increase the stability of the application. Markov Chain sends to Cache if the state is not favorable for the successful running of the microservices.

Figure 10 further breaks down the internal working principles of each of the components represented with a flow-chart diagram. When the microservices are started, it is checked if it is in the Stable State or not, which is determined by the Markov Chain model implemented. If microservices are in the Stable State, the Switch Circuit Breaker is closed to grant the client's requests and send the response appropriately back to the client. If the microservices are in the Unstable state, the Switch Circuit Breaker is open and sends to Retry mechanism for recovering in case the fault is a transient fault. Retry mechanism also checks if the service is available and the number of retry has not been exceeded. If there is a 'Yes', the Switch Circuit Breaker is closed, otherwise, the microservices then become Disable. At this point, if the Cache is available, the client is served from the Cache or a failed response is sent back to the client. They are achieving the major aim of DFTM model, which is to ensure fault tolerance, using Stability Patterns and Markov Chain based model.

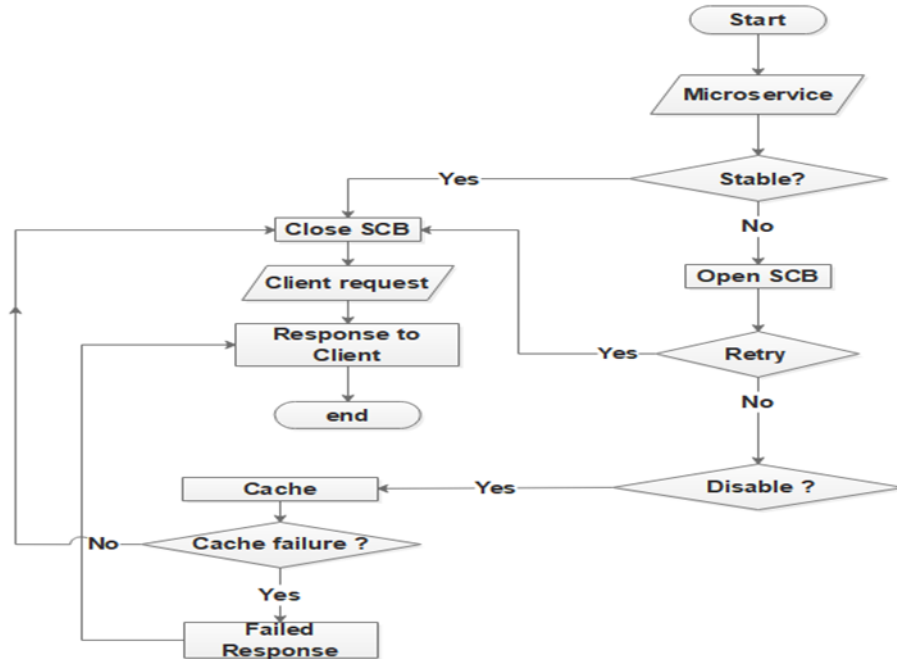


Figure 10: Flow-chart of the DFTM model

3.3 Implementation

In this study, DFTM model was implemented using PHP (Laravel/Lumen framework). Markov Chain, Switch Circuit Breaker, Retry and Cache patterns were developed using PHP (Laravel/Lumen framework).

3.3.1 Markov Chain

This research proposes to detect faults using Markov Chain with three states (Stable, Unstable and Disable) with Switch circuit breaker with two states (Open and Closed) as explained previously.

In Markov Chain, a random variable X_k at the time instant k is measured, and it can attain several sets of values (X_1, X_2, \dots, X_n) . The probability that a random variable can attain a state (x_i) at a specific time instant depends on the present state at the time

instant according to the Markov property. The initial state of the microservices is received from the response time of the microservices.

Markov Chain detects the states of the microservices using stochastic probability. The probability states of the microservices are determined using response time. The transition states are derived with the probability states generated previously as shown in figure 11 below. In order to derive the state space of Markov chain, the states are counted using the function below with the probability states and transition states previously calculated. The transition matrix is generated using the state space. This matrix gives the overall state position of the systems. In order to determine the probability of each of the states, it is needed to compute the matrix multiplication of the present matrix and transition matrix in the generic matrix multiplication function. Finally, it is required to calculate the transition probabilities using the transition matrix previously calculated. These probabilities consequently give the probability of the states.

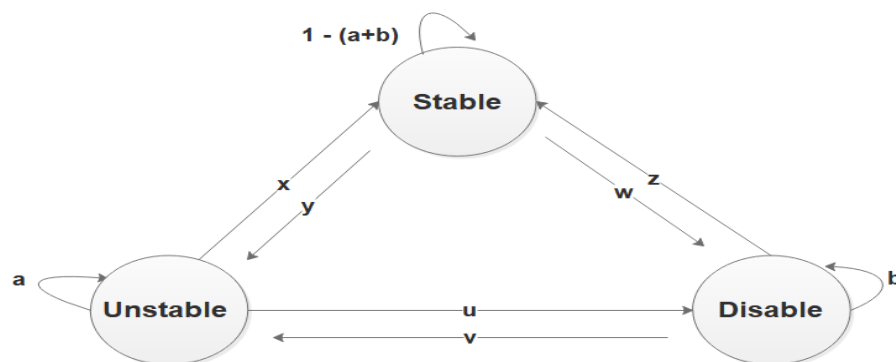


Figure 11: Markov Chain States for DFTM Model

Table 1 shows the tabulated probability matrix to be in Stable State. Table 2 shows the tabulated probability matrix to be in Unstable State, and table 3 shows the tabulated probability matrix to be in Disable State.

Table 1: Stable State Probability Matrix

| | Stable | Unstable | Disable |
|----------|--------|----------|---------|
| Stable | 1 | 0 | 0 |
| Unstable | 1 | 0 | 0 |
| Disable | 1 | 0 | 0 |

Table 2: Unstable State Probability Matrix

| | Stable | Unstable | Disable |
|----------|--------|----------|---------|
| Stable | 0 | 1 | 0 |
| Unstable | 0 | 1 | 0 |
| Disable | 0 | 1 | 0 |

Table 3: Disable State Probability Matrix

| | Stable | Unstable | Disable |
|----------|--------|----------|---------|
| Stable | 0 | 0 | 1 |
| Unstable | 0 | 0 | 1 |
| Disable | 0 | 0 | 1 |

Figure 12 shows the class UML (Unified Modelling Language) of the Markov chain class. This class – Markov has (12) methods/functions to detect the states of the microservices.

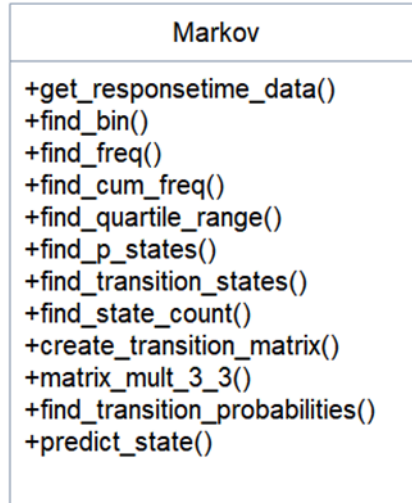


Figure 12: Markov Chain UML diagram

Markov-chain was achieved with twelve interacting methods as shown in the figure above. These functions are explained briefly below:

- i. **Get Response Time Data:** This function automates the data generation for driving the Markov chain processes. The response time of the microservice is measured using CURL. The remaining functions depends on this function. This data is been processed to determine the state of the microservices. Figure 13 below briefly shows the snapshot of the code.

```

$response_time = [];
for ($i = 0; $i<10; $i++){
    $ch = curl_init('http://localhost:3000/test');
    curl_setopt($ch, CURLOPT_RETURNTRANSFER, 1);
    curl_setopt($ch, CURLOPT_SSL_VERIFYPEER, 0);
    curl_setopt($ch, CURLOPT_HTTPAUTH, CURLAUTH_BASIC);
    curl_setopt($ch, CURLOPT_CONNECTTIMEOUT, 5);
    curl_setopt($ch, CURLOPT_TIMEOUT, 5);
    curl_setopt($ch, CURLOPT_HTTPHEADER, array('Accept:
application/json'));
    curl_exec($ch);

    $info = curl_getinfo($ch);
    curl_close($ch);
    array_push($response_time, $info['total_time']);
}
return $response_time;
}
  
```

Figure 13: Get Response Data Function

- ii. Find bin: This method arranges the response time in ascending order as shown in figure 14 below.

```
function find_bin($response_time){
    $bin = [];
    $count = count($response_time);
    $k = sqrt($count);
    $max = max($response_time);
    $min = min($response_time);
    $h = ($max-$min)/$k;
    $bin[] = $min;
    while ($min<=$max) {
        array_push($bin, $min + $h);
        $min += $h;
    }
    return $bin;
}
```

Figure 14: Ascending Order Code

- iii. Find frequency: This method calculates the frequency of occurrence of each of the response time gotten from the first function (get_responsetime_data). This method combines the output of the two previous functions as shown in figure 15 below.

```
function find_freq($response_time, $bin){
    $count = count($response_time);
    $freq = array_fill(0, count($bin), 0);
    $diff = $response_time;
    for ($i=0; $i < $count; $i++) {
        for ($j=0; $j < count($bin) ; $j++) {
            if($bin[$j] <= $diff[$i] && $diff[$i] < $bin[$j+1]){
                $freq[$j]++;
            }
        }
    }
    return $freq;
}
```

Figure 15: Find Frequency Function

- iv. Find Cumulative Frequency: The function below calculates the cumulative frequency of the response time data as shown in the figure 15 below by using the frequency gotten from the previous functions.

```

function find_cum_freq($freq){
    $cum_freq = array_fill(0, count($freq), 0);
    for ($i=0; $i < count($freq) ; $i++) {
        for ($j=0; $j <= $i; $j++) {
            $cum_freq[$i] += $freq[$j];
        }
    }
    return $cum_freq;
}

```

Figure 16: Cumulative Frequency Function

- v. Find Quartile Range: The function below finds the quartile range of the set of the response time by dividing the cumulative frequency calculated previously into a group of four as seen in figure 17 below. The difference is calculated using the bin and frequency variable over the span of the data.

```

function find_quartile_range($bin, $freq, $cum_freq){
    $n = end($cum_freq);
    $n1 = $n/4; $n2 = $n/2;
    $n3 = ($n*3)/4;
    $range[] = $bin[0];
    for ($i=0; $i < count($cum_freq) ; $i++) {
        if ($cum_freq[$i]<=$n1 && $n1<$cum_freq[$i+1]) {
            $range[] = ($n1-$cum_freq[$i])<($cum_freq[$i+1]-$n1) ?
            $bin[$i] : $bin[$i+1];
        }
        if ($cum_freq[$i]<=$n2 && $n2<$cum_freq[$i+1]) {
            $range[] = ($n2-$cum_freq[$i])<($cum_freq[$i+1]-$n2) ?
            $bin[$i] : $bin[$i+1];
        }
        if ($cum_freq[$i]<=$n3 && $n3<$cum_freq[$i+1]) {
            $range[] = ($n3-$cum_freq[$i])<($cum_freq[$i+1]-$n3) ?
            $bin[$i] : $bin[$i+1];
        }
    }
    $range[]=end($bin);
    return $range;
}

```

Figure 17: Find Range Function

- vi. Find Probability State (find_p_states): The function shown in figure 18 below calculates the probabilities of the states using the response time and the range determined previously.

```

function find_p_states($response_time, $range){
    $p_states = [];
    $diff = $response_time;
    foreach ($diff as $key => $value) {
        if ($range[0] <= $value && $value < $range[1]) {
            $p_states[$key] = "P1";
        }elseif ($range[1] <= $value && $value < $range[2]) {
            $p_states[$key] = "P2";
        }elseif ($range[2] <= $value && $value < $range[3]) {
            $p_states[$key] = "P3";
        }else{
            $p_states[$key] = null;
        }
    }
    return $p_states;
}

```

Figure 18: Find Probability States Function

- vii. Find transition states (find_transition_states): The transition state is calculated with the probabilities generated earlier as shown in figure 19 below. This aids the generation and computation of the transition matrix.

```

function find_transition_states($p_states){
    $count = count($p_states)-1;
    for($key=0; $key < $count; $key++) {
        for ($i=1; $i <= 3; $i++) {
            for ($j=1; $j <= 3 ; $j++) {
                if (($p_states[$key] == "P" . $i) && ($p_states[$key+1] ==
                "P" . $j) ) {
                    $transition_states[$key+1] = "P_" . $i . $j;
                }
            }
        }
    }
    return $transition_states;
}

```

Figure 19: Transition State Function

- viii. Find State Count: The number of the states is determined with the code in figure 20 below using the probability states and the transition states.


```

function find_state_count($p_states, $transition_states){
    $state_count = array(
        'P1' => 0 , 'P2' => 0 , 'P3' => 0 ,
        'P_11' => 0 , 'P_12' => 0 , 'P_13' => 0 ,
        'P_21' => 0 , 'P_22' => 0 , 'P_23' => 0 ,
        'P_31' => 0 , 'P_32' => 0 , 'P_33' => 0
    );
    foreach ($p_states as $key => $value) {
        if ($value == "P1") {
            $state_count["P1"]++;
        }elseif ($value == "P2") {
            $state_count["P2"]++;
        }elseif ($value == "P3") {
            $state_count["P3"]++;
        }
    }
    foreach ($transition_states as $key => $value) {
        for ($i=1; $i <= 3; $i++) {
            for ($j=1; $j <= 3 ; $j++) {
                if ( $value == "P_" . $i . $j) {
                    $state_count["P_" . $i . $j]++;
                }
            }
        }
    }
    return $state_count;
}

```

Figure 20: Find State Count Function

- ix. **Create Transition Matrix:** Since Markov Chain is memoryless, transition matrix is determined as shown below in figure 21 with the state count generated in the previous function.

```

function create_transition_matrix($state_count){
    $transition_matrix = array(
        array(
            $state_count["P_11"]/$state_count["P1"] ,
            $state_count["P_12"]/$state_count["P1"],
            $state_count["P_13"]/$state_count["P1"]),
        array(
            $state_count["P_21"]/$state_count["P2"] ,
            $state_count["P_22"]/$state_count["P2"],
            $state_count["P_23"]/$state_count["P2"]),
        array(
            $state_count["P_31"]/$state_count["P3"] ,

```

```

        $state_count['P3'] == 0 ? 0 :
        $state_count["P_32"]/$state_count["P3"],
        $state_count['P3'] == 0 ? 0 :
        $state_count["P_33"]/$state_count["P3"])

    );
    return $transition_matrix;
}

```

Figure 21: Find Transition Matrix Function

- x. Matrix multiplication (matric_mul_3_3): There are three states Markov chain.

The transitional matrix and the state count are multiplied in a 3 by 3 matrix to generate leading matrix to determine the current state of the microservice.

```

function matrix_mult_3_3($m1,$m2){
for($row = 0; $row < 3; $row++){
    for($column = 0; $column < 3; $column++){
        $sum = 0;
        for($ctr = 0; $ctr < 3; $ctr++){

            $sum = $sum + ($m1[$row][$ctr] * $m2[$ctr][$column]);

        }
        $sol[$row][$column] = $sum;
    }
}
return $sol;
}

```

Figure 22: Matrix Multiplication Function

- xi. Find Transition Probabilities: This is the last major function to determine the probability of the present state of the microservice. This function uses transition matrix along with the matrix multiplication of the present state to determine the probability of the state change as shown in figure 23 below.

```

function find_transition_probabilities($transition_matrix){
    $q[1] = $transition_matrix;
    for ($i=2; $i < 9; $i++) {
        $q[$i] = $this->matrix_mult_3_3($q[$i-1], $transition_matrix);
    }
    $probabilities = array($q[8][0][0], $q[8][0][1], $q[8][0][2]);
    return $probabilities;
}
}

```

Figure 23: Transition Probability Function

- xii. Predict State: This is the main matrix that calls all the methods according to their usage. In order to determine the state of the microservices.

3.3.2 Switch Circuit Breaker

Switch Circuit Breaker operates the same as the electric switch where current does not flow when the switch is open, but current flows when the switch is closed. Meanwhile, the flipping of this switch is dependent on an external force. The same applies to the Switch Circuit Breaker where it either opens or closes based on the states detected by the Markov Chain. If the state is Stable, it closes the Switch Circuit Breaker, and the microservice is processed while it opens the Switch Circuit Breaker if the state is Unstable or Disable. If the microservice is Unstable or Disable, retry mechanism recovers the system. It is also possible that, if the retry fails continuously, the microservice will go to Cache server. In case that Caching server does not resolve fault, the client receives a failed response. Figure 24 shows the class UML of Switch Circuit Breaker.

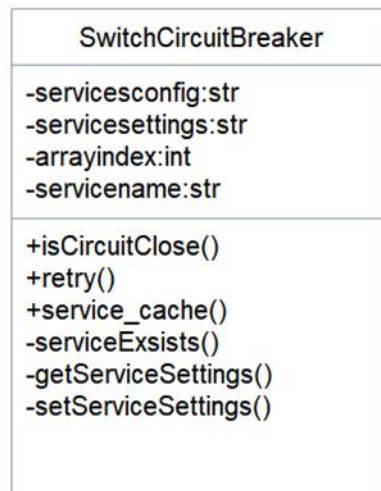


Figure 24: Switch Circuit Breaker UML Diagram

- **IsCircuitClose:**

This function checks the state of the microservices as reported from Markov chain. If Markov returns a value that is equal to “Stable”, this function returns true and continues execution of the microservices. Otherwise, the process sequence will send to retry function as described below.

- **Retry function:**

This function gets the predicted state of the microservices from Markov chain and sets the maximum number of retry to three (3). It checks if the state is still unstable and the maximum number has not been exceeded. It retries the service if it returns true but enters cache if it returns false. The system is delayed for one second between each retry. Figure 25 below explains the code implementation as follows:

```

public function retry(){
    $markov = new Markov();
    $state = $markov->predict_state();
    $max_retries = 3;
    $retry_count = 0;
    while(($state == 'Unstable') && ($retry_count <
$max_retries))
    {
        parent::retry();
        sleep(1);
        $retry_count ++;
    }
    return true;
}

```

Figure 25: Retry Code Function

- **Cache:**

This function calls the service cache if the retry failed to get a “Stable” response from Markov Chain. If the cache fails, the system returns a failed response.

- **Settings Related Functions:**

These functions include serviceExists, getServiceSettings and setServiceSettings.

These functions are meant to get the major settings to keep the microservices in the correct configuration. Function `serviceExists` checks for the existence of the route in the service list. `GetService Settings` function gets the settings of the microservices while `setServiceSettings` function sets the microservices settings.

```
/**
 * Function serviceExists
 *
 * Checks either service is configured in config.php or not
 */
private function serviceExists() {
    $index = 0;
    foreach ($this->servicesconfig as $config) {
        //($config);
        if($config['servicename']===$this->servicename) {
            // Service is configured so return true
            $this->arrayindex = $index;
            return true;
            break;
        }
        $index++;
    }
    // Service is not configured so return false
    return false;
}
```

Figure 26: Service Exists Function

Chapter 4 Case Study

This chapter demonstrates how to apply the dynamic fault tolerance (DFTM) model that is presented in chapter 3 to Pet Clinic microservices, which is a spring-boot based microservice.

4.1 Overview of Pet Clinic Microservices

Spring Boot creates individual and production-grade Spring based applications easily [35]. It evolves from Spring framework written in Java. It is bootstrap that is described in the following reference: - Spring Initializer (<https://start.spring.io>).

Spring Pet Clinic Microservices obtained from GitHub at

<https://github.com/spring-petclinic/spring-petclinic-microservices> was built around small

independent running in their own JVM and communicating over HTTP via REST API.

These microservices are all written in Java. It has three (3) functional microservices: customers, vets and, visits. The working of the internal structure of the application is shown in figure 26:

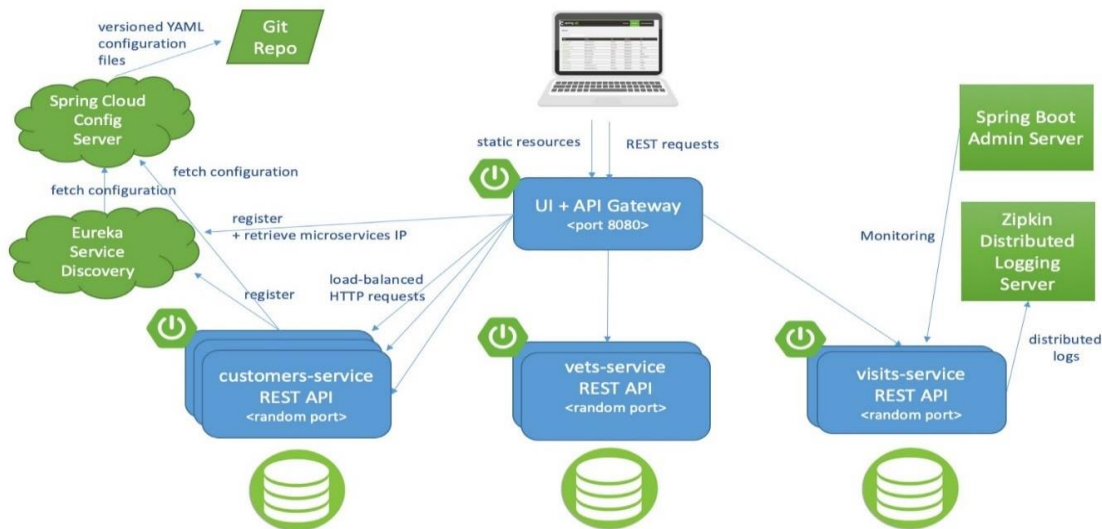


Figure 27: Working Architecture of Pet Clinic Microservices [36]

As shown in figure 26, the 3 microservices – customers-service, vets-service and visits-service expose the functionality of the application through a REST API. Each of these 3 microservices is an application in the sense of Spring Boot with its own Maven module containing certain Java classes and configuration files.

The API-gateway controls and coordinates the remaining services. Customers-service microservice enables the customers to get for pets’ details, pets request and the owners’ details. The vets-service microservice allows to receive the vet details and vets’ expertise. Visits-service microservice provides information about the pets visit and the owner visits.

4.2 Applying DFTM Model Methodology

The microservice is started and the admin board for monitoring the UP or DOWN service is monitored as provided by the Pet Clinic Developer. Figure 27 below shows the homepage of the microservices when it is started.

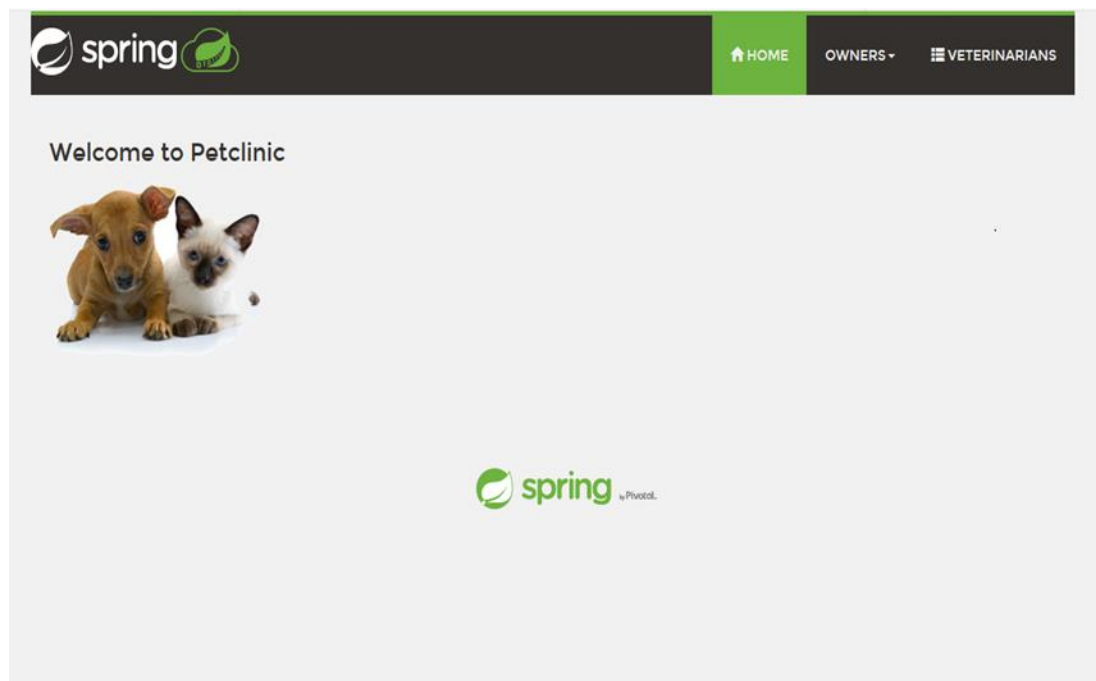


Figure 28: Pet Clinic Microservice Homepage

In this study, the fault tolerance DFTM model was tested by using two arbitrary tests, delaying response for a few seconds and shutting down of one of the running servers of the microservices as shown in figure 28 - admin dashboard (showing the information about the microservices).

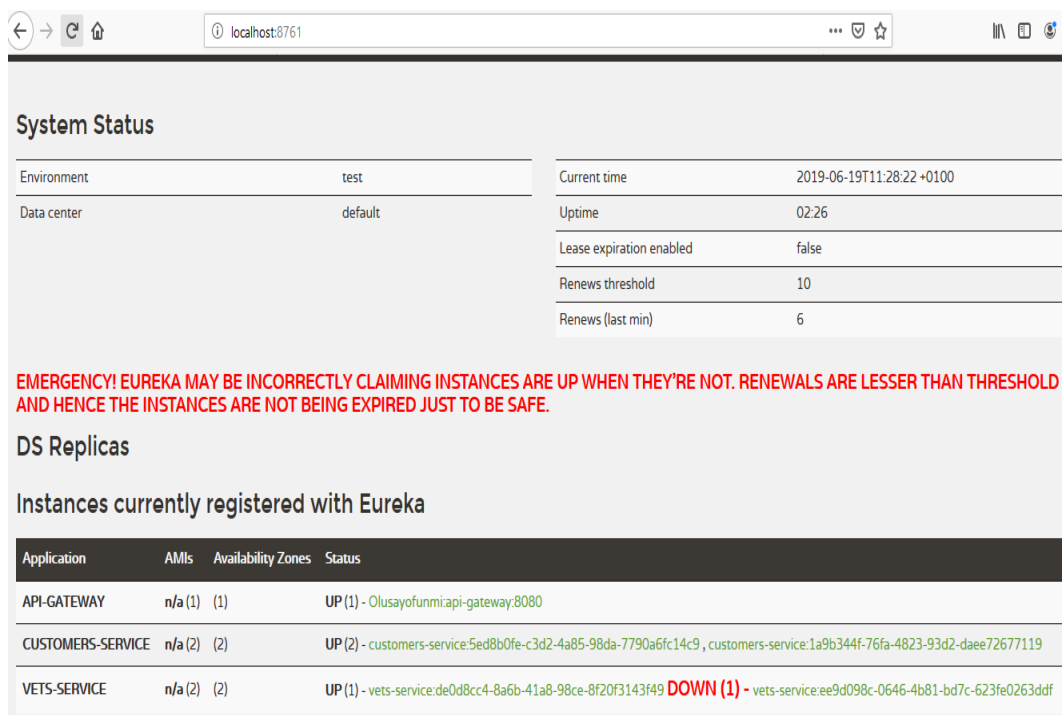


Figure 29: Monitoring the DOWN microservice

The retry and cache patterns of the model provided additional resilience to Pet Clinic. The retry mechanism is dependent on the number of retry manually added and the number of seconds of delay between each retry. The cache reports the cached information if it exists or returned a failure response.

In order to illustrate the results for each test case described in chapter 3, this study allowed the microservice to run without any form of error, which means the state is “Stable”. Figure 29 displays the state of the microservices and the running time for DFTM model while it is on stable state detected by Markov Chain.

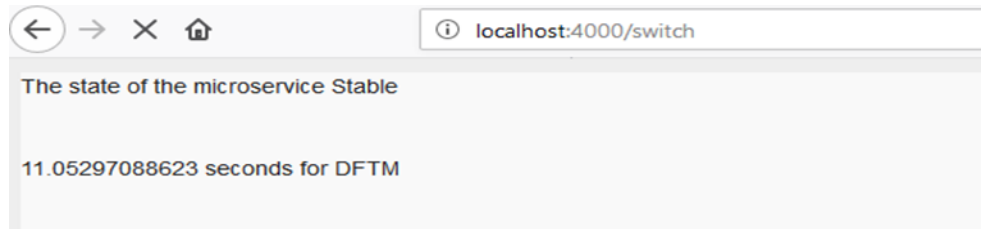


Figure 30: Test Case of Stable state in DFTM model

Moreover, a JSON parsing error was introduced to the microservice to trigger a change of state. This parsing error changed the state to “Unstable” as shown in figure 30.

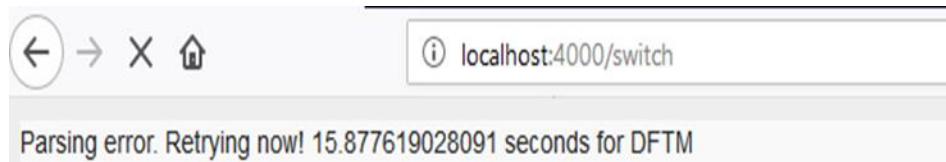


Figure 31: Test Case of Unstable state in DFTM model

Moreover, there was a change in state to “Disable” after retry failure. The outcome of this is shown in figure 31.

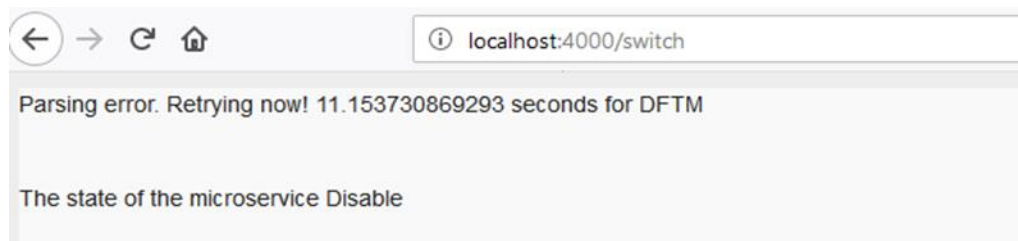


Figure 32: Test Case of Disable state in DFTM model

Finally, the test case for the failed cache is shown in figure 32 below.

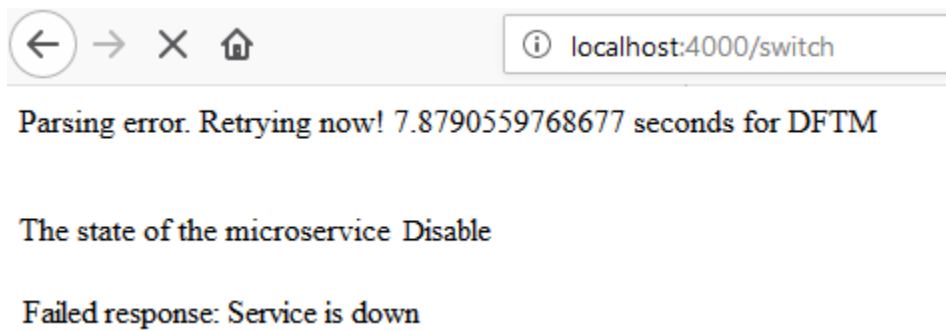


Figure 33: Test Case Failure

Table 4 below summarizes the test case with the test data and the result for each of the cases – stable, unstable and disable states.

Table 4: Test Cases Description

| TEST CASE ID | TEST CASE Description | TEST DATA | EXPECTED OUTPUT | ACTUAL OUTPUT |
|--------------|--|---|---|---------------|
| T_1 | Stable when the microservices run perfectly without any form of error, which means the state is “Stable”. | Response time: dynamically generated, URL: http://localhost:4000/test , Response time: dynamically generated | DFTM model will displayed the state of the microservices and the running time for DFTM model while it is on stable state as detected by Markov Chain. | Figure 29 |
| T_2 | Unstable when a JSON parsing error was introduced to the microservice to trigger a change of state. This parsing error changed the state from Stable to “Unstable” | URL: http://localhost:4000/test , Response time: dynamically generated, Jason response: false | DFTM model detect fault and retry mechanism will cover the fault. | Figure 30 |
| T_3 | Disable when there was a change in state to “Disable” after retry failure. | URL: http://localhost:4000/test , Response time: dynamically generated, Jason response: false, Number of retries: 3 | DFTM will determine the state as disable and retry will send it to cache to recover | Figure 31 |
| T_4 | Cache has a failure. | | A failed response will appear | Figure 32 |

Chapter 5 Evaluation

This chapter evaluates the dynamic fault tolerant model for the microservice. As stated previously, this research aimed for achieving a stable microservices architecture using the Stability Patterns with Markov Chain. Also, it intended to increase the performance and reliability of microservices architecture. For that, the evaluation of the reliability and performance was performed as follows:

5.1 Reliability

The reliability of DFTM was compared with a Circuit breaker after a failure is detected. The circuit breaker will open and wait until manually set timeout has elapsed. However, DFTM Model responded at an almost negligible microsecond after the failure has been detected and recovered as seen in table 5 below. DFTM eliminates the usage of timeout by dynamically continuing the execution after detecting a fault. The + in the table shows the additional time it took the DFTM to run after fault detection while the circuit breaker did not execute which made the execution time of circuit breaker zero for all the number of times of trial as shown in the table below.

Table 5: Reliability Execution Time Comparison

| N | DFTM Model (s) | Circuit breaker (s) |
|----------|-----------------------|----------------------------|
| 1 | +0.71924614 | 0 |
| 2 | +0.764889917 | 0 |
| 3 | +0.705334139 | 0 |
| 4 | +0.774148216 | 0 |
| 5 | +0.768445978 | 0 |

The circuit breaker was observed to timeout at the set time while DTFM delivered the response at negligible additional time ranging from 0.72s to 0.77. The reliability of DFTM model is better than the circuit breaker.

5.2 Performance

The performance of DFTM was evaluated by generating the execution time of DFTM model in comparison with the circuit breaker. The evaluation steps are as follows:

- Generation of execution time of circuit breaker.
- Generation of execution time of DFTM Model.
- Repetition of steps 1 and 2 for ten (10) times as shown in table 6 below.
- Calculation of average execution time of DFTM model.
- Calculation of average execution time of Circuit Breaker.
- Calculation and comparison of Percentage Performance of DFTM and Circuit breaker.

Table 6: Performance Execution Time Comparison

| N | DFTM Model (s) | Circuit breaker (s) |
|----------|-----------------------|----------------------------|
| 1 | 0.72924614 | 2.351104021 |
| 2 | 0.804889917 | 1.343371868 |
| 3 | 1.005334139 | 2.295579195 |
| 4 | 0.784148216 | 2.155514002 |
| 5 | 0.758445978 | 0.734778166 |
| 6 | 0.876322985 | 0.817534924 |
| 7 | 0.986773014 | 2.21852994 |

| N | DFTM Model (s) | Circuit breaker (s) |
|-------------|-----------------------|----------------------------|
| 8 | 0.771557808 | 0.853736877 |
| 9 | 0.816271973 | 0.83048296 |
| 10 | 0.756757021 | 1.05091095 |
| Average (s) | 0.833974719 | 1.46515429 |

Percentage Difference of the DFTM Model and the Circuit breaker is thus calculated:

$$\% \text{ Performance} = \frac{1.46515429 - 0.833974719}{1.46515429} * 100\%$$

$$\% \text{ Performance} = 43\%$$

DFTM Model was observed faster 43% than the circuit breaker.

Chapter 6 Conclusion

Dynamic Fault Tolerance (DFTM) model is designed to solve the inherent problem of fault tolerance in the microservices architecture. This chapter is divided into two sections; conclusion which summarizes the thesis with a general overview of the presented study and future works which provides the summary of important considerations that can be taken into to enhance the research.

6.1 Conclusion

Microservices architecture is an autonomy service architecture with the sole aim of making application development and deployment very easy. Microservices architecture has several influential advantages, which makes its acceptance level on an exponential growth across the world.

However, one of the major challenges of this architecture is failures or faults in one of the microservices leading to the breaking down of the whole system. Therefore, fault tolerance emerges as a sub-area of microservices, which tends to provide stability, reliability, robustness, and resiliency to the architecture by using stability patterns.

There are many Stability patterns (Circuit breaker, Timeout, Bulkhead, Fail Fast, and Retry) to achieve fault tolerance. However, in order to achieve a better performance and reliability, this study modified circuit breaker, which uses manually set timeout in a dynamic environment of microservices, which may affect the effectiveness and reliability of the architecture. This thesis modified the circuit breaker to create DFTM (Dynamic Fault Tolerance Model) using Switch Circuit Breaker with Markov Chain to dynamically determine the state of the microservices, retry pattern and cache. DFTM was found to be

faster and better than the original Circuit Breaker. DFTM has a better performance and reliability while achieving the architecture's stability.

6.2 Future work

This thesis provides stability through Markov chain, thereby eliminating the use of static timeout in circuit breaker. This thesis can be further improved as future work as stated in the following sub-sections.

6.2.1 Consider determining types of faults

As a future work, Machine Learning techniques can be used to determine various types of faults and apply the corresponding recovery stability pattern(s). Each of the stability patterns has its own inherent strengths, and the use of ML will decide the appropriate stability pattern for the type of the faults or failure. This will prevent the usage of multiple hybrid stability patterns. Thereby, developing a data-driven fault tolerance microservices architecture to ensure the autonomous fault tolerance in the microservices architecture and a higher reliability and performance.

6.2.2 Consider catching a failed response

The major aim of dynamic fault tolerant DFTM model is to ensure there is high availability of the microservices, so other forms of stability patterns can be explored. Failover can be used to protect cache system from returning a failed response. In addition, Fail-fast pattern can be used with bulkhead pattern to achieve a better fault isolation.

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